

Miami-Dade Juvenile Services Department (Business Review)

The Miami-Dade Juvenile Services Department (JSD), formerly known as the Juvenile Assessment Center (JAC), is the largest facility of its kind in the State of Florida. The facility serves as a centralized processing, referral, and evaluation center for all juveniles arrested and/or at-risk of arrest in Miami-Dade County.

Owner: Copeland, Morris (JAC); Molina, Cristina M. (JAC)
Department: Juvenile Services

Perspective Name	Objective Name	Measure Name	As Of	Actual	Business Plan Goal		Actual FYTD	FYTD Goal	
Customer	Reduce the Number of Juvenile Arrests in Miami-Dade County (JSD)	Number of Juvenile Arrests Processed at the Juvenile Services Department	Mar '20	141	277		1,052	1,322	
		Number of Youth Released to Secure Detention	Mar '20	68	143		495	693	
	Increase the Number of Youth Referred to Juvenile Services for Diversion and At Risk Delinquency Initiative (JSD)	Total Number of Youth Referred to Diversion and Prevention Programs (Roll-UP)	Mar '20	149	229		877	1,195	
		Percentage Of Diversion Recommendations Approved By State Attorney's Office (statewide average of 40%)	Mar '20	97%	90%		95%	90%	
		Number of Intervention, Prevention and Outreach Services	'20 FQ2	99	88		209	175	
	Improve the Successful Completion Rate for Youth Referred to Diversion Programs (JSD)	Percentage of Youth Successfully Completing Diversion Programs	Mar '20	78%	80%		79%	80%	
	Provide Screenings, Assesments, and Referrals to Arrested and At Risk Youth (JSD)	Total Number of Screening and Assessments administered to at-risk youth to identify susbtance abuse, family, and mental health issues	Mar '20	650	686		3,697	3,933	
Financial	Meet Budget Targets (Juvenile Services)	Expen: Total (Juvenile Services)	'20 FQ2	\$3,925K	\$4,180K		\$6,692K	\$8,361K	
		Revenue: Total (Juvenile Services)	'20 FQ2	\$384K	\$4,180K		\$1,045K	\$8,361K	
		Positions: Full-Time Filled (JSD)	'20 FQ2	45	n/a		n/a	n/a	
	Explore, identify and ensure compliance with grants (FIN)	Implement Grant Corrective Action Plans within Specified Timeline.	Mar '20	100%	100%		100%	100%	
		Meet 100% of all grantor deadlines on required documentation, forms, surveys, etc.	Mar '20	100%	100%		100%	100%	
	Conduct Meetings with Senior Managers to Review Department Goals, Budget Planning and Implementation (JSD)	Quarterly Meeting Conducted (Y/N)	'20 FQ2	1	1		1	1	
		Monthly Managers Meeting	May '20	1	1		1	1	
Internal	Provide a Safe and Secure Environment (JSD)	Zero Incidents Resulting in Liability (%)	'20 FQ2	100%	100%		100%	100%	

		Percentage of Safety Inspection Reports completed by deadline	Mar '20	100%	100%		100%	100%	
		Review/Update accuracy of computer access credentials	May '20	1	n/a		1	1	
		Accuracy of Access Control Cards	May '20	1	n/a		1	1	
	Administration and Public Information (JSD)	Develop and provide custom analytical and statistical reports to the community and juvenile justice partners by deadline	'20 FQ2	100%	95%		100%	95%	
		Monthly Community Based Organization (CBO) Meetings	Jan '20	1	1		1	1	
	Decrease the Processing Time for Detainable and Non-Detainable Youth (JSD)	Percentage of Detainable Youth Released Within Six (6) Hours	Mar '20	63%	75%		70%	75%	
		Percentage of Non-Detainable Youth Released Within Six (6) Hours	Mar '20	72%	65%		67%	65%	
		Percentage of detainable youth attending court hearing within 24 hours of arrest (statutory requirement)	Mar '20	100.0%	100.0%		100.0%	100.0%	
	Monitor Level of Referrals and New Law Violations	Percentage of referred youth with unsuccessful completion due to new law violations	Mar '20	11%	n/a		11%	9%	
		Number of Referrals to Juvenile Services Department (Including Arrests, Civil Citations, Intervention and Other Diversions)	Mar '20	401	104		2,368	1,235	
Learning and Growth	Develop Juvenile Services Direct Care Staff Competency Through Cross Training and Skill Development (JSD)	Direct Care Staff Training	Mar '20	100%	100%		100%	100%	
		Pre-Service Training	Mar '20	100%	100%		100%	100%	
		Supervisory Staff Training	Mar '20	100%	100%		100%	100%	
	Manage Human Resources and Employee Motivation (JSD)	Employee of the Quarter Recognition Award	Q1 '20	1	1		n/a	n/a	

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